
PLEASE NOTE: Due to the COVID-19 virus we will **NOT** meet in 4A/B until further notice:
The meeting will be conducted via Microsoft Teams:

TOSC: May 18th, 2022 (10.00 PT)

Attendees:

Chris Read, Mike Christensen, Doug Webster, Lew Winslow, Anne Shea, Alex Fagin, Rudy Barba, Mark McQueen, Carrie Sullivan, Duane Hayden, Robert Enriquez, Cynthia Valdivia, James Janovec, Juan Castillo, Tammy Lamich, Natasha Montes, Merced Iglesias, Jennifer Rodriguez, Toni Wilson, Adela Lopez, Xavier Armenta, Daniel Osztreicher, Officer Lopez, Justin Pierce, Jasmin Alcala, Byron Mendez, Troy Bosiljevac, Elida Erazo, Roger Boop, James Kawashima, Matthew Overmayer, Sandra Reveles, Jermaine Keelen, Mario Ballardo, Courtney Kennard, Adriene Grey, Jonathan Murralles, Greg Huchko, Fred Tasker, Jerome Murray, Paul Herrera, Lee Wong, George Marcas, Suzana Ahmed,

Co - Chairs: **Jasmin Alcala – Terminal Manager T5**
 Byron Mendez – Duty Manager T5

Duration: 60 minutes

Agenda:

1. Welcome and introductions – Jasmin Alcala

- Jasmin welcomed the community to the meeting and updated on the 2 new airlines joining which are Air Transat who have just started ops in T1.5, Ms Natasha and Ms Lee are the contacts for Air Transat. Air Condor are joining shortly
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2. **Safety and operations– Doug Webster / Lew Winslow**

- Lew updated on safety performance. Aircraft cut offs are trending downwards but are still closely recorded and investigated. Most cut offs are on the south side and in the CTA area. Reminded the community of the importance of looking 360 degrees before crossing service roads and junctions. The community must remain alert at all times. The next airfield and ramp safety meeting is on June 21st
 - Doug noted that Summer 22 is looking busy, international traffic is still increasing, domestic traffic has been around 83% and is expected to plateau around the high 70% area. Mainly due to pull downs by carriers. That said T5 and T1.5 will be as busy as ever over the summer. Updated on our data tracking for OTP and how this will be used to improve operations in the future
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3. **LAWA emergency management– Cassandra Heredia**

- Cassandra was unable to join the call this month
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4. **CBP update – Bill Hicks**

- Bill was unable to join the call this month
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5. **Airport Police update – Officer Armenta**

- Officer Armenta updated on recent security breaches including piggy backing and non-challenging of persons airside not correctly displaying a badge. Noted that TSA are conducting testing and inspections this summer, however it is everybody'd responsibility all the time to prevent piggy backing and challenge any person's airside not correctly displaying their badge. Airport Police also offer refresher training on security and procedures around ACAMS
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6. **Service contract performance scorecard and Baggage performance– Fred Tasker**

- Fred updated on the data set being provided through the Brock SSE product and this will be reported in full next month and also at the next BOSC session
 - Updated on service provider scorecards, noted ATR read rate has dropped slightly but is still above target. Bus dwell times are holding constant. Full details in the presentation pack
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7. TSA– Roger Boop

- Roger updated on the TSA staffing plan for the summer using overtime, noted increasing passenger volumes
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8. LAWA T1.5 operations update – James Janovec / LAWA Ops Team

- James updated on terminal operations and construction works. 2 new carriers this month with Air Transat just commenced operations and Condor commence on May 23rd and are currently conducting final testing. Construction ongoing with T3 / T2.5 partial opening with 3 new contact stands. Gate 24 will be a bussing gate for Delta TBIT passengers. Ramp operations at gate 21 with addition of a PBB
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9. LAWA T5 operations update – Paul Herrera / LAWA Ops Team

- Paul updated on terminal operations and construction works. Stand 655 A will open on May 20th and 655 B on May 27th. Cellular upgrade work is now 85% complete and will be fully complete by June 30th. LAFD inspections taking place, weekly ramp and FOD walks continuing. Reminder to all to ensure carts do not cause blockages
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10. T5 construction updates – Troy Bosiljevac

- Troy updated on construction works on the T4.5 core, completion expected October 2022. T5 gate realignment and demolition of the T4 headhouse. Full details are included in the presentation pack
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11. TBITEC projects update – Jasmin Alcalá / Suzana Ahmed

- Jasmin updated on the team structure which is included in the presentation pack. Noted that Jasmin is the T5 Terminal Manager and Suzana Ahmed is the T1.5 Terminal Manager
 - Brock smart pass pilot is in progress
 - TBITEC terminal operations center, build out has commenced
 - SITA BSM generator servers being installed to provide BSMs for Allegiant
 - For T5 the Sita migration is underway, training continuing on Brock SSE training, ATR replacement work in progress
 - Elida updated on baseline gate allocations and RON parking
 - Full details are included in the presentation pack
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12. Airline partner updates – Allegiant / Sun Country / Viva Aerobus / Jet Blue / Spirit/ American Airlines

- No items raised this month
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13. Action tracker review – Christopher Read

- Chris updated on open action items and the updated action tracker will be circulated
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14. AOB and new items – Christopher Read

- Carrie Sullivan updated on monthly meetings which take place with CBP and noted the issue of seals issuance for both new and replacement seals. No seals will be rolled over. There is a paper application process which is not recommended. The community is strongly urged to use the electronic application process. Rudy from WSW asked a question on the seal process to be taking around 4 weeks for electronic applications, noted that applications can be submitted earlier than the 4-week period. Encouraged airline trainers to communicate with CBP. Doug noted the importance of everyone using the electronic application process
- Noted that through the BOSC meetings we are seeking feedback and issues from carriers to continuously improve performance
- LAWA badging office is operating a walk-in service on Saturday's from 08:00 – 15:00